

The ITB team



Claudia Rieger

Senior Project Partner

Training and further education

- **DBVC (Dehner Academy)** coaching licence
- Alternative practitioner specialising in psychotherapy (HPG)
- DIN 33430 certified
- Hogan licensed

Main focus

- **Management diagnostics** | Design and delivery of recruitment and development programmes (online and in-person)
- **Coaching** for specialists and managers, focusing on conflict management; motivation and personal development
- **Test procedures** | Interpretations of the Hogan and BIP
- **Workshops and trainings** | Training for interviewers and observers

Selected reference projects

- **Major bank** | Multi-day development centres for specialists and managers
- **Logistics companies** | Competency models and requirements analyses
- **Logistics Group** | Design and implementation of the organisational and operational structure for a Human Resources Service Centre, with a focus on quality management, process optimisation, development of HR management IT tools
- **Automotive industry** | Development, pre-testing and implementation of employee surveys

Posture

- For me, **active listening** is the key skill for having successful conversations